



End GBVF 100-Day Challenges Close out presentation

COURTS, LEGAL AID & SAPS






Your Guides Today

Nomki

Phoshie





Welcome and Opening

**Joyce
Mokoena**



Dedication

Check-in

Participants dedicate the session to someone who inspired their commitment to end GBVF — a survivor, a mentor, a colleague, or even themselves.



Dedication

CLICK on the Link in chat, or

Instructions

Go to

www.menti.com

Enter the code

7854 0635



Or use QR code



#endGBVF #impactin100days



Media enquiries
social@theworldofimpact.org

www.endinggbvf.org

Comments & Questions
Please type in chat



All GBVF activities and organisations are coordinated from the End GBVF Collective



- Non-profit Organisation (Civil Society) that works closely with the Department of Women

Funded and Supported by:

Ford Foundation



- 100-Day Challenges programme is only one programme under the End GBVF Collective



- Training agent for 100-Day and 30-Day Challenges
- End GBVF Dashboard
- GBVF Maturity Health Check

100-Day Challenges



Overview

End GBVF 100-Day Challenges Conveners



What is a 100-Day Challenge?

1

It is a
project

2

It lasts
100
days

3

Like all projects, it has a...



A team



A goal



A plan

4

What makes it
different?

It is designed to
harness the power
of crises, without
creating a crisis!

Borrowing Crises Attributes

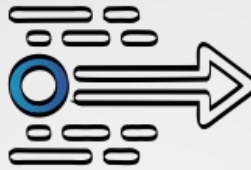
Crisis

Sense of urgency

Success, or even survival is far from guaranteed

“All hands on deck” - all focused on the crises

People ignore red tape, hierarchy and approvals



100-Day Challenge

Fast - 100 days from start to completion

100-Day Goal feels almost impossible to achieve

Right team is assembled, all committed to the goal

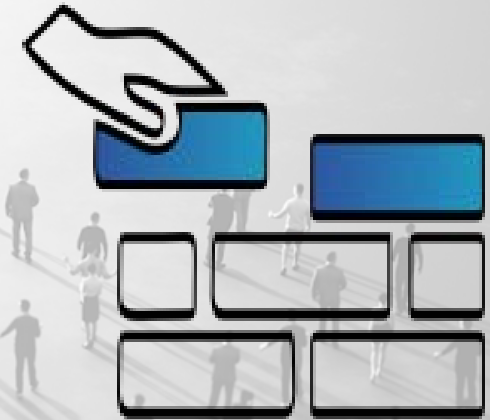
100-day team has full power to do what is needed to achieve the goal



Intense
collaboration



Frequent
innovation



Disciplined
implementation

Complex Problem = Collective effort

National 100-Day Challenges



41 Projects
Courts, Legal Aid & SAPS

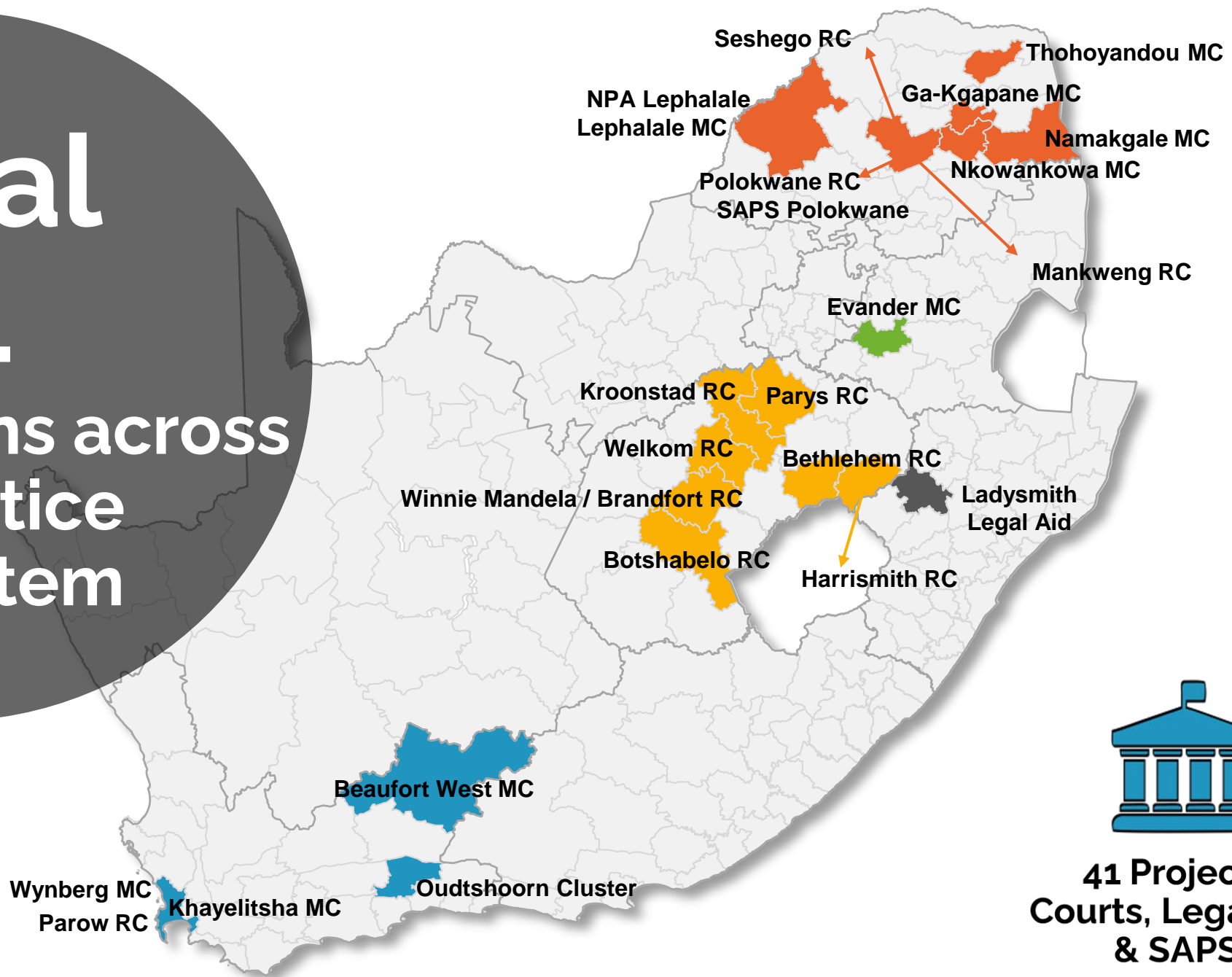


50 Projects
Municipalities, OTPs & DSD



69 Projects
PSETs

**Total
24
Organisations across
the Justice
ecosystem**



**41 Projects
Courts, Legal Aid
& SAPS**



**END GBVF
MOVEMENT**

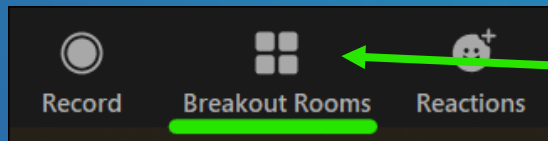




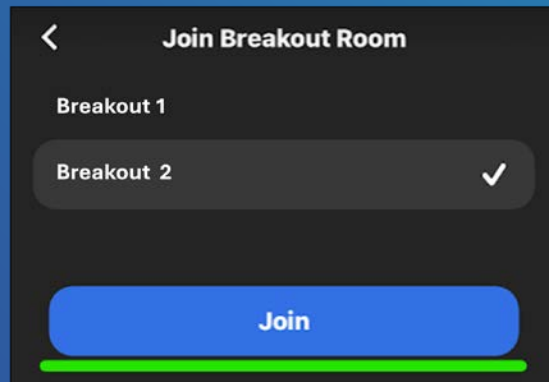


BREAKOUT ROOMS

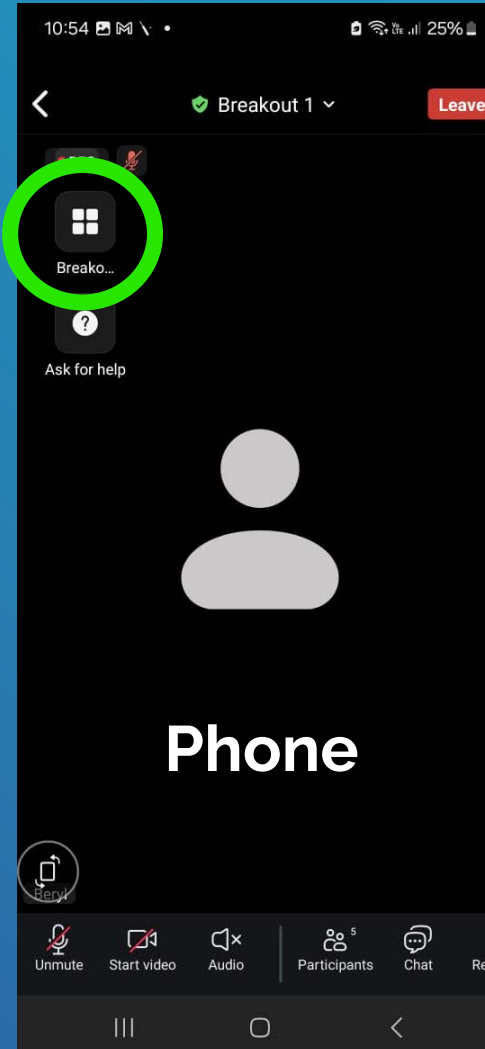
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- It will show pop-up for selecting a the room



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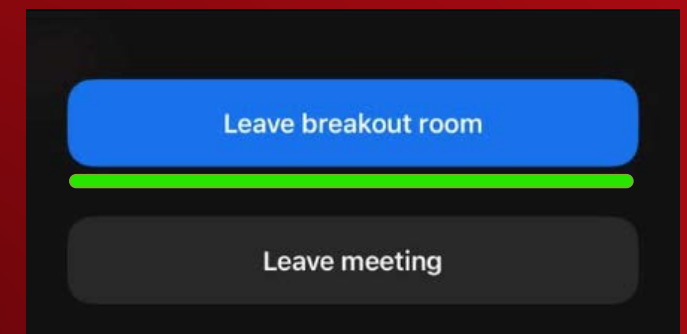
Breakout 1

- Thohoyandou Magistrate Court
- Nkowankowa Magistrate Court
- Polokwane Court

Breakout 2

- Ga-Kgapane Magistrate's Court
- Namakgale Magistrates Court
- Wynberg

When leaving - choose to leave the room and not the meeting



Thohoyandou Magistrate Court



Driving Speed: The Thohoyandou Court Story

Goal

Rapid Case Resolution

Finalise cases within 21 days of proper service

Focus area:

Court efficiency – GBVF
Pillar 3

Impact in 100 Days

1,039 cases backlog at start

889 cases finalised

86% completion rate

No other performance indicators negatively affected

What Drove Success

- Daily early-morning roll check-ins
- Proactive communication system:
 - Calling parties a day before court
 - Confirming attendance
- Improved administrative discipline
- High team awareness and accountability



Challenges Tackled

- Non-return of services
- Complainants not appearing on return dates
- Led to recognising need for:
 - More trained officials
 - Increased SAPS capacity
 - Strengthened internal trust and mentorship



Sustaining the Change



Ongoing teamwork between Judiciary, Admin & SAPS



Regular progress check-in



Continuous stakeholder consultations



A replicable model for efficient, client-centred justice

Nkowankowa Magistrate Court



Swift Justice: The Nkowankowa Court Transformation

Goal

Clear the Backlog

100% reduction of backlog cases

Focus area: GBVF Pillar 3 —
Justice, Safety & Protection

Impact in 100 Days

100% backlog cleared

- Maintenance cases
- Domestic violence cases

80% reduction in backlogged
divorce cases

Improved teamwork and internal
cohesion

Key Drivers of Success



Strong teamwork
and unified
commitment



Strengthened
communication
with
stakeholders



Technology-enabled
visual hearings to
speed up case
processing

Challenges Overcome



- Slow or inconsistent cooperation from some stakeholders
- Required tighter internal communication and focus
- Resulted in stronger relationships and smoother collaboration

Building a Lasting Model



**Teamwork = core
success factor**

Focus on **detail** and
accountability

Plan to sustain:

- Continued collaboration
- Improved stakeholder engagement
- Ongoing use of technology for faster, efficient justice delivery

Polokwane & Seshego



Polokwane Court: The Worthy Witness Project

Goal

Focus: Victim-centred justice & reducing case backlog

Target: Work 5[≈] hours in court daily for 100 days

Signature initiative: The Worthy Witness Project

Key Innovations

Worthy Witness Project supporting victims & witnesses through:

- Court preparation officer guidance
- Rights awareness & justice system education
- Care packages to prevent secondary victimisation

Virtual testifying used to save time and fast-track proceedings



Sustaining the Momentum

- Continue victim care: counselling + witness feedback
- Strengthen collaboration with SAPS for witness support
- Maintain efficiency through Teams/WhatsApp meetings
- Embed teamwork, virtual tools & witness-centred practices

Impact in 100 Days

23 cases finalised

7 backlog cases moved to verge of judgment

4 backlog cases progressed to sentencing

Consistent **5+ hours daily** court time maintained

Remaining cases scheduled for finalisation by Oct 2025



Challenges and Solutions

Congested Regional Court roll with limited presiding officers

Solution:

- Strong teamwork & resource-sharing (devices, data, support)
- Proposed redistribution of cases to SCCC presiding officers
- Active communication to keep processes moving



Ga-Kgapane Magistrate Court





Ga-Kgapane Magistrate Court: Buffalo Team: The Power of Collaboration



Goal

Focus: Improving case resolution under GBVF Pillar 3

Ambitious SMURF goal:
Finalize 145 maintenance cases (100%) in 100 days

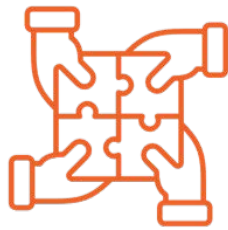


Impact in 100 Days

All Domestic Violence backlog cases finalised

Success driven by strong multi-stakeholder cooperation

Key Drivers of Success



Intensive engagement with every role player:

- Clerks → accurate form completion
- Judiciary → close court dates
- SAPS → timely return of services
- Applicants → correct respondent address



Innovation:

Unified availability and collaboration across all stakeholders

Sustaining the Momentum

- **Teamwork** is the core success factor
- Emphasis on **clear communication & asking for clarity** when needed
- **Commitment** to maintain collaboration and a supportive work culture

Challenges and Solutions



Major hurdle: Incorrect respondent residential addresses



Overcame through persistent teamwork & shared commitment



Result: Stronger relationships — the team felt “more than a family”

Namakgale Magistrate Court



MC Namakgale Legal Eagles

100% Reduction in backlog cases



Goal

SMURF Goal:

100% reduction of backlog cases

Focus Area: Pillar 3 – Justice, Safety & Protection

Impact in 100 Days

100% backlog cleared

Domestic Violence: 100% finalised within **20 days**

Maintenance: 98% finalised within **90 days** (2% pending DNA results)

Strong teamwork reflected in performance indicators

Innovations & Community Outreach



Introduced **visual hearings** and **online complaints**



Completed **4 rural outreach programmes**



Strengthened communication with stakeholders & improved public access to justice

Conditions for Success

- Strong cooperation across team, SAPS & stakeholders
- Team-building, commitment & clear communication
- Attention to detail and consistent adherence to time frames

Hurdles & Future Focus

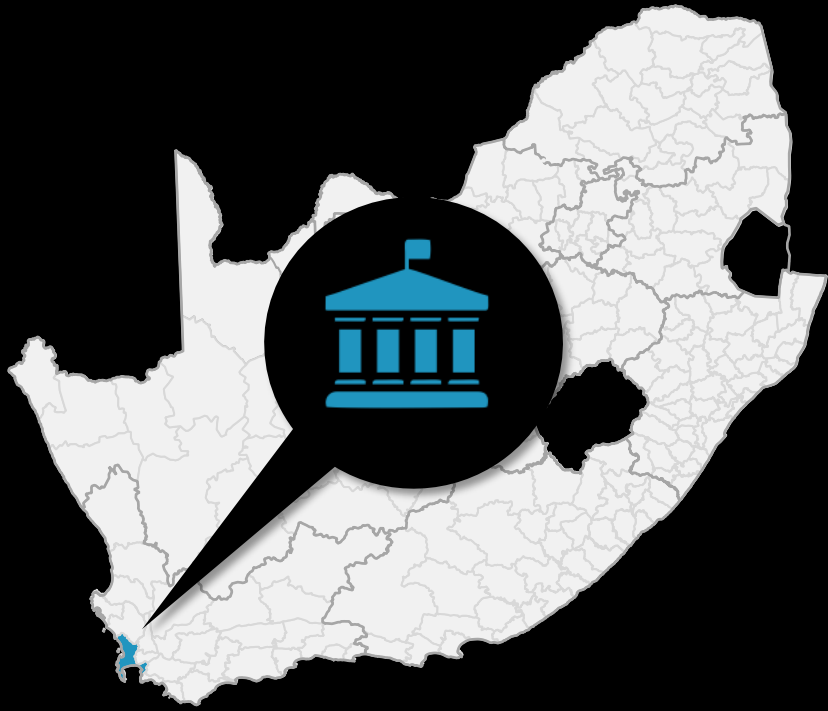


Challenge: Withdrawal/mediation of Interim Protection Orders



Next Step: Encourage complainants not to withdraw granted IPOs to ensure sustained protection

Wynberg Magistrate Court



Wynberg Court – 100-Day Challenge Success Story

Improving Client Experience & Reducing Backlogs (Pillar 3)

Goal

- Enhance **GBV client experience**
- Reduce **Domestic Violence case backlog**
- Operated under the **Legal Eagles** entity

How They Succeeded



Started earlier than normal



Ensured clients clearly understood requirements



Combined all available resources



Strong collaboration: Domestic Violence office + Magistrates + Clerks + Support Staff

Impact in 100 Days

~100 backlog cases captured despite system challenges

Client throughput goal exceeded:

- Target: Results by **11:00 AM**
- Achievement: Clients consistently out by **9:30 AM**

Challenges Overcome



Staff shortages



Language barriers



Managed through strong relationships, teamwork & hands-on client support



Assisted clients directly with accurate form completion



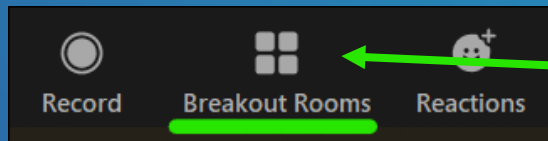
Plenary - Limpopo Results



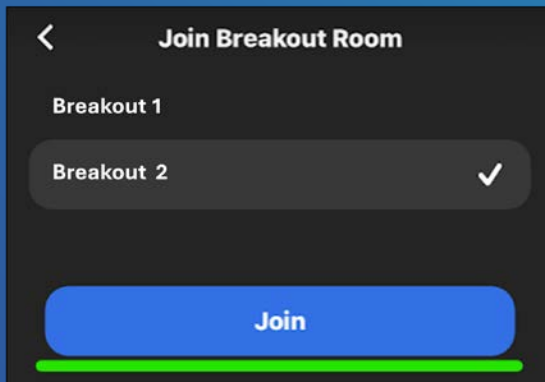


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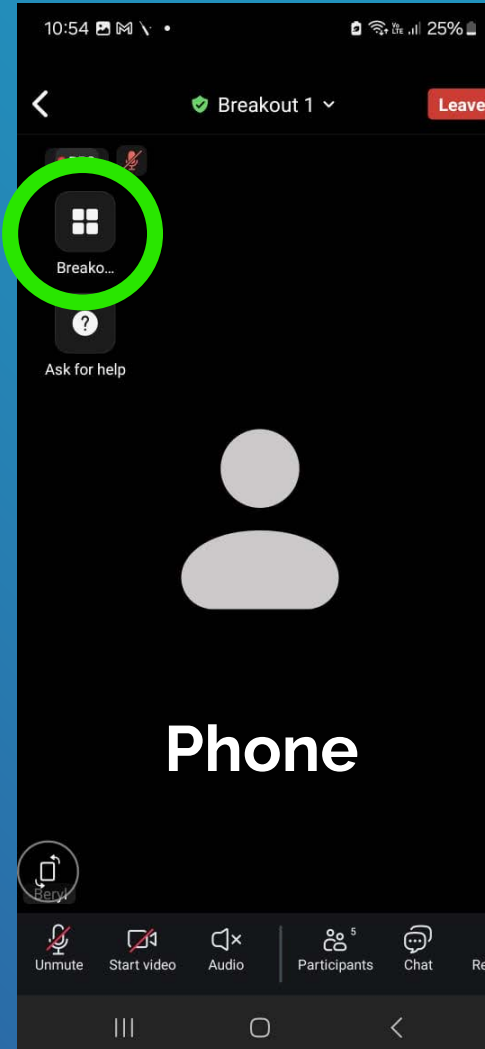
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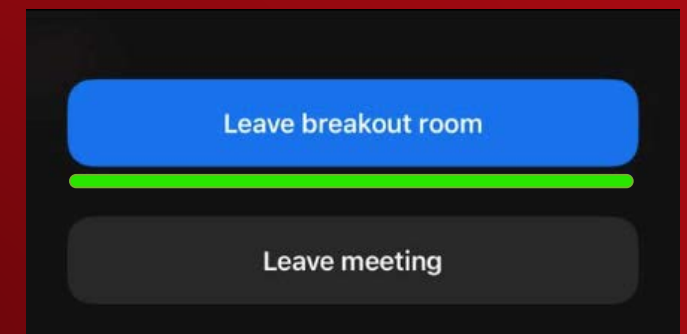
Breakout 1

- Welkom - Court P & Q
- Parys Magistrates' Court
- Kroonstad Magistrates Court

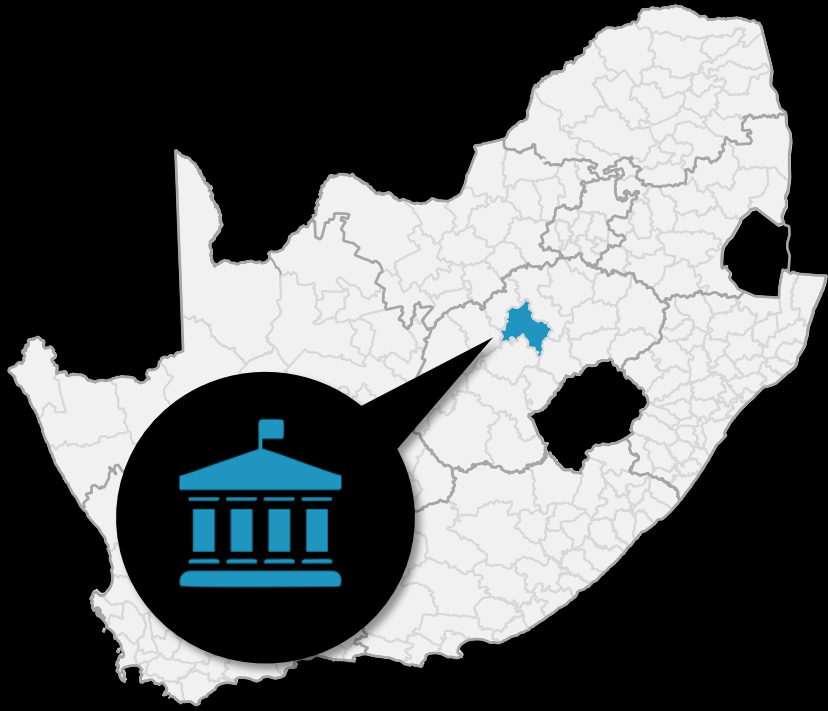
Breakout 2

- Harrismith/Bethlehem
- Winnie Mandela

When leaving choose to leave the room and not the meeting



Welkom Regional Court P & Q





Welkom: Regional Court P and Regional Court Q



Goal

Focus: Improve case finalization & reduce backlogs

Courts involved: Regional Court P & Q

Targets:

- Court P: Finalise 3 → 10 cases/month; backlog 20 → 10
- Court Q: Finalise 3 → 6 cases/month; backlog 50 → 40

Managed by a shared team for both courts



Strategies

- Intensive stakeholder collaboration: prosecutors, attorneys, investigating officers
- Formal meetings + WhatsApp consultations to speed resolution
- Focus on serving subpoenas & fetching witnesses efficiently



Challenges

- Long-part-heard cases & week-long sittings (Court P)
- Civil Court roll & plea agreement changes (Court Q)
- Building issues: lack of water affected operations



Path Forward

- Roll over matters that can be finalised quickly
- Strengthen communication among stakeholders
- Press SAPS for timely subpoena service
- Emphasis on sustained cooperation to tackle historical backlogs



Impact in 100 Days

- Progress made, but targets not fully achieved
- Court P: 2 matters finalised in July; backlog short by 6 cases
- Court Q: Backlog reduced by 3 cases; still short by 6 cases



Parys Regional Court



Parys Court: Overcoming Technical Barriers

Goal

100-Day Challenge: Improve court finalisations

Target: 10 cases/month & 15–18 backlog cases

Focus: Deliver justice efficiently despite technical hurdles

Impact in 100 Days

Total finalisations: 21 cases → exceeded backlog target

Monthly breakdown:

- **May:** 5 cases (2 backlogs)
- **June:** 5 cases
- **July:** 5 cases (3 backlogs)
- **August:** 6 cases (3 backlogs)

Strategic Measures



Backup recording:
Dictaphones provided



Interpreter monitoring: Case database + proactive follow-ups



Equipment repair:
CCTV fixed by Kroonstad office manager



Attorney coverage:
Replacement LASA attorney system established

Challenges

- **Technical failures:** Recording machine & CCTV malfunctions
- **Absences:** LASA attorney, foreign language interpreters
- **Other disruptions:** Electricity blackouts, absent witnesses

Impact

- Court exceeded backlog targets despite challenges
- Greater stability & readiness for future technical/logistical hurdles
- Strengthened processes ensure **continuous service delivery**

Kroonstad Regional Court



➤ Steady Hand: The Kroonstad Court Resilience

➤ Goal

Maintain **operational stability** and finalize cases despite staff shortages



Focus: Continuous justice delivery amid unexpected challenges

➤ Impact in 100 Days

- **Court days:** 53 over 4 months
- **Cases finalised:** 18 (including 5 backlogs)
- **Older matters addressed** despite magistrate absences

Challenges

- Severe and prolonged **magistrate absence** (hospitalisation & accident)
- Replacement magistrates limited by working styles or ability to finish complex cases
- Some complex cases had to be **remanded**

Strategies & Sustainability

- Flexible case management and **stakeholder engagement**
- Focused communication ensures **continued finalisations**
- Operational resilience now a **model for maintaining court services** during crises



Key Success Factors



Persistence and **clear communication** with stakeholders



Proactive use of **docket lists** shared with SAPS for follow-ups



Prioritisation of **part-heard cases** to maximize impact

Harrismith/ Bethlehem Regional Court



Bethlehem and Harrismith Regional Courts

Maximising Court Efficiency: Monitoring Team Success Story

A unified effort for better justice

A multi-stakeholder Monitoring Team - SAPS, Correctional Services, Legal Aid, DOJ (Court Manager & Interpreter), NPA, and Magistrate Mrs. Pillay - led by Team Leader Mr. Bantu, worked to strengthen performance at **Bethlehem** and **Harrismith Regional Courts**.

Bethlehem Regional Court

Target Exceeded

Backlog Goal: Reduce from **10 → 5**

Total Reduction: 7 cases
(Target exceeded by **2**)

Harrismith Regional Court

Strong Backlog Reduction

Backlog Goal: 7 → 3
• **Total:** 5 cases reduced (Exceeded target by **2**)

Sexual Offences Goal: 5 → 0
• **Outcome:** Only **1 case** reduced (target not met)

Operational Improvements Driving Success



Weekly Monday meetings from 12 May 2025 to remove barriers.



Inmate logistics improved:
Orderlies arranged requisitions a day early.



Efficient coordination:
Transport aligned between Bethlehem & Harrismith; foreign interpreters arranged timeously.



Focus on old matters:
• Prosecutors pushed for timely subpoenas.
• Legal Aid engaged on plea bargains → **multiple guilty pleas** on backlog cases.

Winnie Mandela Regional Court



100 DAYS OF ACTION

A LIFETIME OF CHANGE

0:11 / 5:13

Rapid Response: Winnie Mandela Court Success

Goal

100-Day Challenge by **Rapid Response Team**

Team included Judiciary, NPA, Legal Aid, Court Services

Targets:

- 1 case finalised per court sitting
- Reduce backlog: 14 → 4 cases



Impact in 100 Days

Court days: 19

Cases finalised: 21 → met 1-case-per-sitting target

Outstanding roll: 47 → 27 cases

Backlogs finalized: 8 (target 10; missed by 2 cases)



Key Strategies

Effective **multi-agency coordination** (Judiciary, NPA, Legal Aid, SAPS, Corrections, Social Services)



Office Manager support ensured court readiness



WhatsApp group for real-time communication across towns → alignment & efficiency



Challenges

- Limited court days due to multiple courts sharing the same schedule
- Team members dispersed across different towns

Sustaining the Work

- WhatsApp coordination model ensures **continuous cross-town collaboration**
- Established new standard for **efficient finalisations & stakeholder management**



Plenary - Free State Results





Reflections and Closing





Looking Forward to 2026



Beyond 2025...

Municipalities



Higher Education



Courts, SAPS, NPA



Department of Social Development



Basic Education



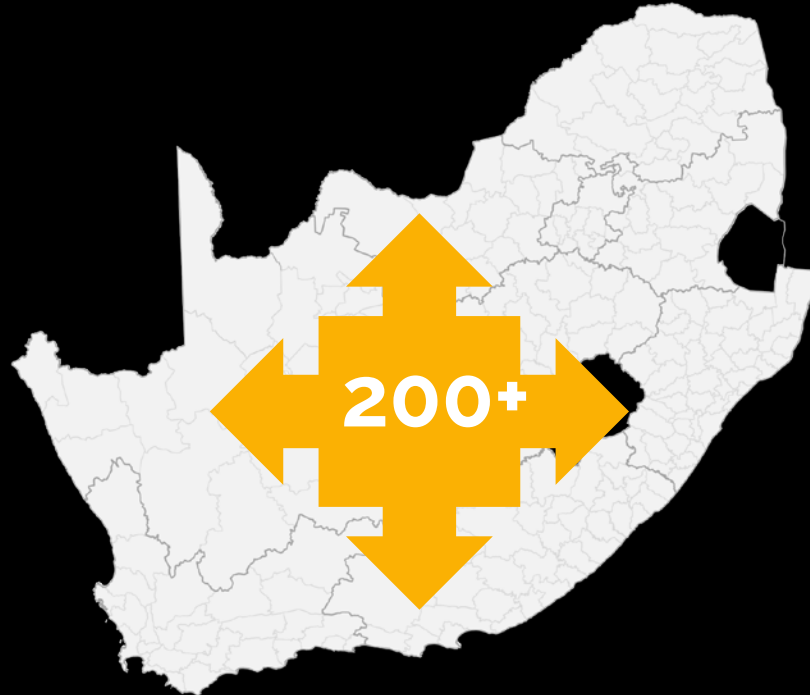
Health



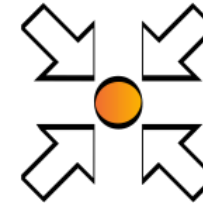
Other convening partners



Collaborate to Strengthen & Scale



Shifting the System



Coordination

Funding for training and support
Provincial coordination for applications and training



Institutionalise at all levels

Budget
IDPs
APPs



Monitoring & Transparency

NSP Reporting
Dashboard
Learning Hub

OTPs Champion the 100DC in the Province

Champion

Actively promote the 100DC across the province and align support departments to drive the effective localisation and implementation of the NSP.





2026 Applications – Now Open

Who can Apply?



Municipalities

Challenge Strategist

Portfolio lead officials with gender as a key responsibility or a Municipal Manager

Team Coach

Gender Focal person or an official task with gender initiatives in the municipality.



TVETs/ University

Challenge Strategist

Principal | Deputy Principal Academic | Student Support Manager | Registrar

Team Coach

Student support officer or a staff member who is tasked with gender initiatives.



Magistrate Courts

Challenge Strategist

Regional Court Presidents | Chief Magistrates | Area court managers | Heads of sub-administration regions | Head of Courts | NPA - Chief or Senior Prosecutors.

Team Coach

Any court officer with the attributes of a team coach could be a magistrate, court manager, or prosecutor, for example.



DSD

Challenge Strategist

This could be a Director responsible for Service like Vulnerable groups etc.

Team Coach

Any official within DSD responsible for delivery of social welfare services



Other

Challenge Strategist

Someone in a policy or strategic development role

Team Coach

Operational or implementation role

Visit the Website to Apply



www.endinggbvf.org



2026 Applications – Now Open

How much will it cost?



- **Covered cost:** Face-to-face training sessions, virtual support and online guides
- **Venue hire and catering:** Partnering with OTPs
- **Excluded costs:** Travel to and from the venue

When does the training start?

Gauteng: 26 – 27 Feb

Limpopo: 2 – 3 March

Mpumalanga: 5 – 6 March

Western Cape: 13 – 14 April

Eastern Cape: 16 – 17 April

KwaZulu Natal: 20 – 21 April

North-West: 18 – 19 May

Northern Cape: 21 – 22 May

Free State: 25 – 26 May

Visit the Website to Apply



www.endinggbvf.org



2026 Applications – Now Open

**Call to
Action**



**Do you want a
100-Day
Challenge in
your area?**

1

Motivate your institution!

Get your municipality, court, PSET or Department to apply.

2

Connect with your OTP office for details and next steps

3

Engage a convening partner and inspire them to come on board

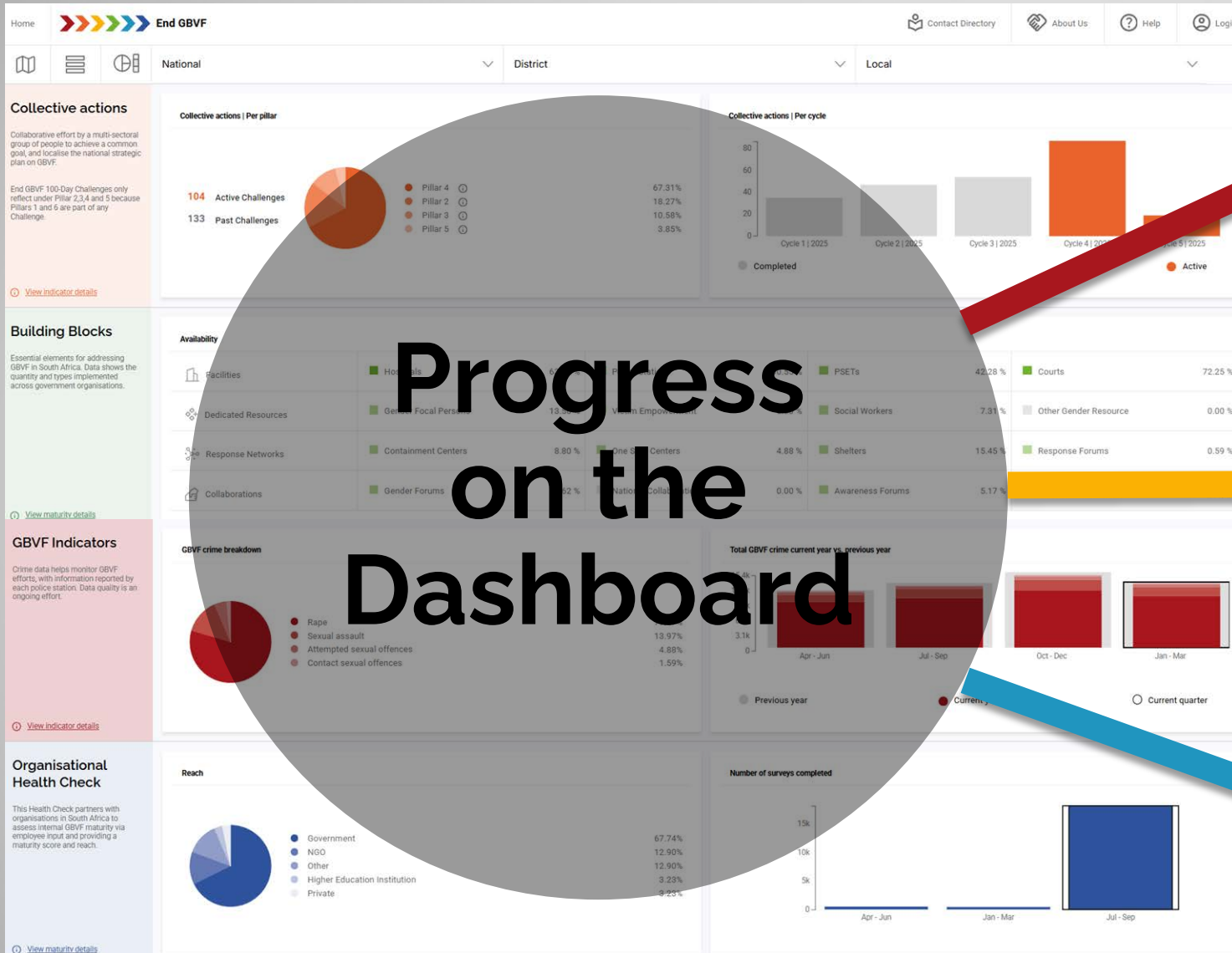
4

Contact the World of Impact team To learn more and get started

Visit the Website to Apply



www.endinggbvf.org



01

The dashboard is transitioning to Pillar 6 for further development as part of the borders data warehousing project

02

GBVF Building Blocks - 23 additional people onboarded to gather data covering 5 Districts, 33 Municipalities and 2 metros

03

Visibility of the 100-Day Challenge projects on the Dashboard



GBVF Maturity Challenge

55%

average uptake on the Health Check

17

organisations invited to join the 30-Day Project to build stronger and more responsive systems to prevent and respond to sexual harassment and GBVF in the workplace

24/11

Countdown starts on 24 November



Words of Hope



Share 1,2 or 3 words describing what gives you hope in the movement to end GBVF.

CLICK on the Link in chat, or

Instructions

Go to

www.menti.com

Enter the code

7854 0635



Or use QR code



#endGBVF #impactin100days



#endGBVF

#impactin100days



www.endinggbvf.org







